

FY17 DC0555ZZ

Building Details

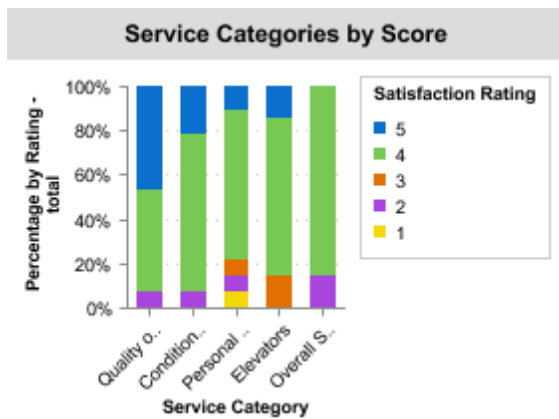
Location Code Plus	DC0555ZZ	TSS Result and Action Plan Name	FY17 DC0555ZZ
Building Name	WATERFRONT CENTER	Building Address	800 9TH STREET, SW
Property Manager	Christopher Randolph	City	WASHINGTON
Supervisor	Kenneth Thompson	State	DC
Field Office	TRIANGLE SERVICE CENTER	Occupancy	274
Service Center	TRIANGLE SERVICE CENTER	Property Status	Leased
Region	11	Delegated Status	No
Fiscal Year	FY17		

Overall Satisfaction

Overall Satisfaction - Mean	3.71	Total # of Responses	7
Overall Satisfaction - % Satisfied	85.71%	Response Rate	2.55%
		% Know Who to Call	85.71%

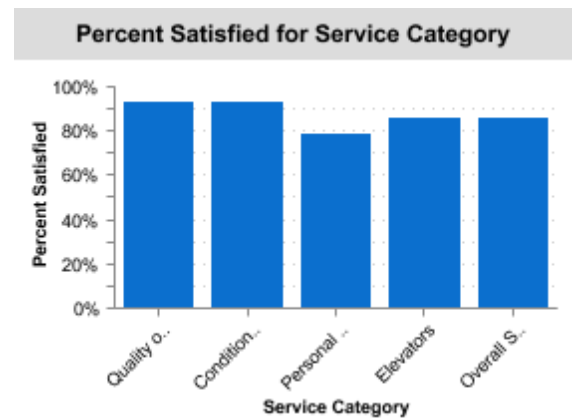
Satisfaction by Service Category

Quality of Cleanliness - Mean	4.32	Quality of Cleanliness - % Satisfied	92.86%
Condition of Facility - Mean	4.07	Condition of Facility - % Satisfied	92.86%
Personal Workspace - Mean	3.68	Personal Workspace - % Satisfied	78.57%
Elevators - Mean	4.00	Elevators - % Satisfied	85.71%
Security - Mean	4.07	Security - % Satisfied	85.71%
Meeting Space - Mean	3.00	Meeting Space - % Satisfied	42.86%



As of Today at 9:24 AM

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Additional TSS Reports

[Comments Report](#)

[Overall Satisfaction Report](#)

[Service Categories by Agency](#)

Action Plan Summary

Action Plan Instructions

If you have questions on how to correctly create an Action Item or Plan please see the User Guide for the Property Manager, Supervisor, and Superuser - TSS Action Planning Application (<https://gsa.my.salesforce.com/06930000004IVsq>) or contact your Region's TSS Superuser.

Action Plan Status

Assigned

Total Percent Complete

0.00%

In Progress Action Items

0

Total Action Items

0

Completed Action Items

0

Total Estimated Costs

\$0.00

Estimated Costs

\$0

Estimated Deferred Costs

\$0

Action Plan Summary

For Regional Review

Title for Review

Associated Cost

Approved by Supervisor

Review Justification

Administrative Information

Mark for Cancellation

☐

Owner

Christopher Jermaine Randolph

Explanation for Cancellation

Created By

SNA SNayak, 6/5/2017 11:17 PM

Requires Supervisor Approval

☐

Last Modified By

SNA SNayak, 9/8/2017 7:49 PM

TSS Result and Action Plan History

8/2/2017 10:48 AM

User	Ebony Freeman
Connection	
Action	Changed Supervisor from Melissa Thomas to Kenneth Thompson. Changed Occupancy from 300 to 274.

6/5/2017 11:17 PM

User	SNA SNayak
Connection	
Action	Created.

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